REVENUE TYPES AND PAYMENT COLLECTION METHODS

University at Buffalo
Division of Finance and Administration

Topics

- Revenue Types (Definitions, Allowable Funding Sources and Payment Collection Methods)
- Fees and Fee Deadlines
- Payment Collection Methods
 - UB Marketplace
 - ACH/Wire Transfer
 - Slate
 - Course Merchant



Revenue Types - Academic

Revenue Source Type	Definition	Allowable Account Type	Allowable Payment Methods	Required Forms and Documents
University Fee (SUNY Authorized)	 Mandatory fees with a set dollar value that may be variable by Campus. Examples include, but are not limited to: Course Based or Laboratory Fees Mandatory Fees, including Admission Application Fees 	 State IFR UBF Service – Limited Circumstances 	Student Accounts	University Fee Approval Form
University Fees (Campus Authorized)	A university fee is predominately paid by students. Fees paid to support campus services and a variety of student activities. Examples include but are not limited to: Orientation Fees Voluntary Student Health Service Fees	 State IFR UBF Service – Limited Circumstances 	Student AccountsUB or UBF Marketplace	University Fee Approval Form
Graduate Application Fees	An application for acceptance into a graduate program leading to a Master's, Doctoral, or equivalent	State IFR	• Slate	One Fee Approval Document per VP/Decanal Unit - Reach out To UBS-Fees@buffalo.edu to add a Graduate Application Fee
Tuition Deposits	A pre-admission deposit	• N/A	• Slate	Reach out To <u>UBS-Fees@buffalo.edu</u> to add a Tuition Deposit
Non-Credit Bearing Professional Development Program Fee	A non-credit bearing professional development program is a university instructional program with established methods of assessment and articulated student learning outcomes. Examples include but are not limited to: Continuing Education Programs Non-credit Academic Programs Massive Online Learning Opportunities Micro-Credentials	 State IFR UBF Service – Limited Circumstances 	 Course Merchant UB/UBF Checkout Other Payment Processors Require Financial Management Approval 	Non-credit Bearing Professional Development Program Fee Approval Form Contracts Required for Programs who are providing services to a single external customer with multiple participants - Signed By Purchasing and Contract Services

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Revenue Types – Events and Fundraising

Revenue Source Type	Definition	Allowable Account Type	Allowable Payment Methods	Required Forms and Documents
Department Events (Non Fundraising)	A departmental event is a departmentally sponsored function for which a fee is charged to participants. Examples include but are not limited to: Conferences, Banquets, Retreats and Outings and Fairs.	 State IFR UBF Service – Limited Circumstances RF Sponsored – Limited Circumstances 	 UB/UBF/RF Marketplace Other Payment Processors Require Financial Management Approval 	Departmental Event Fee Approval Form Contracts Required when cohosting with another organization - Signed By Purchasing and Contract Services
Fundraising Events	Fundraising through University Advancement and Office of Alumni Engagement	 UB Service - % cost of service provided UB Gift - % in addition to cost of service 	• Anthology	Reach out to Advancement
Sponsorships (Usually Event Related)	Relationship with an entity where that entity provides money, goods, or services to the university and in return, the entity receives acknowledgement of the sponsorship via signage, tickets, programs, other print materials, or online communications. Sponsorships do not involve messages endorsing or comparing products or messages that relate to the quality of products. Sponsorships differ from corporate gift support, which is generally provided without expectation of tangible benefit or quid pro quo.	 State IFR UB Service - % cost of service provided UB Gift - % in addition to cost of service RF Sponsored – Limited Circumstances 	ACH/Wire TransferCheck	Corporate Sponsorship Request Form
Advertising	Paid service purchased by a non-university entity that includes messages that contain qualitative or comparative language, price information, an endorsement, or an inducement to purchase, sell, or use the non-university advertiser's products or services.	 State IFR UB Service - % cost of service provided UB Gift - % in addition to cost of service 	ACH/Wire TransferCheck	Corporate Sponsorship Request Form
Gifts	The voluntary, non-reciprocal transfer of money or property from a funder/donor to the university. The funder/donor may be an individual, corporation, or non-profit organization. Other than an expectation that the university will use the gift for its intended purpose, the funder/donor does not expect anything of value in return besides recognition, and does not have control over expenditures. A gift may meet the interests of the donor and can be restricted or unrestricted. Gifts may be made to UB anonymously. A restricted gift is a contribution designated for a specific purpose, program, or project. If the donor does not specify any restrictions, the gift is unrestricted, and UB may allocate the funds at its own discretion.	• UBF Gift	UB Giving Page	N/A
Raffles/ Auctions	Game of chance in which a participant pays money in return for a ticket or other receipt and in which a prize is awarded on the basis of a winning number or numbers, color or colors, or symbol or symbols designated on the ticket or receipt, determined by chance as a result of a drawing from among those tickets or receipts previously sold. (NYS General Municipal Law, Section 186.3-b) Raffles include Penny Social, Queen of Hearts, and Treasure Chest Raffles.	UBF Service	• Cash	Raffle Proposal

Revenue Types – Research and Service

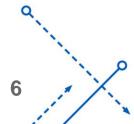
Revenue Source Type	Definition	Allowable Account Type	Allowable Payment Methods	Required Forms and Documents
Service Centers	A service center is an organization that provides a specific technical or administrative service that supports the internal operating activities of the university. Examples include but are not limited to: Lab Analysis Services; Print and Mail Services; Instrumentation Shops; Animal Care Services and Clinics.	 State IFR UBF Service – Limited Circumstances RF Non Sponsored Service & Facility 	 UB/UBF/RF Marketplace Other Payment Processors Require Financial Management Approval 	Service Center Fee Approval Form Contracts Required for External Customers - Signed By Purchasing and Contract Services (State/UBF) or Tech Transfer (RF)
One Time Service Revenue Contracts	Non recurring technical or administrative services provided.	 State IFR UBF Service – Limited Circumstances RF Sponsored 	ACH/Wire Transfer	Contracts Required for External Customers - Signed By Purchasing and Contract Services (State/UBF) or Reach out to Sponsored Project Services (RF)
Sponsored Activity	Sponsored activities are established when funds are awarded to the university by external sources in support of research, instruction, training, or services under an agreement that includes any of the following(link to definition)	RF Sponsored	ACH/Wire Transfer	Reach out to Sponsored Project Services
IRB Fees	Fees charged by the Office of Research Compliance for the Institutional Review Board (IRB) to review studies	RF Non Sponsored Income	ACH/Wire Transfer	Reach out to the Office of Research Compliance
Royalties – Inventions	Cash, equity, or other value received by UB as consideration for license of rights to UB intellectual property	RF Non Sponsored Royalty	ACH/Wire Transfer	Reach out to Tech Transfer
Royalties – Publications and Journals		State IFRUBF Service – Limited Circumstances	ACH/Wire Transfer	Contracts Required for External Customers - Signed By Purchasing and Contract Services
Equipment Sales (RF Only)	Sale of RF Assets	RF Non Sponsored IncomeRF Sponsored	ACH/Wire Transfer	Reach out to Asset Management
Product Sales	Sale of items where there is no fundraising component	State IFRUBF Service	UB/UBF Marketplace	University Fee Approval Form
Room Rentals	External groups and organizations can rent space by entering into an agreement with UB, known as a Facilities Use Agreement or Revocable Permit, which provides the terms and conditions for use of campus facilities	State IFRUBF Service – Limited Circumstances	UB/UBF MarketplaceACH/Wire Transfer	Service Center Fee Approval Form Permits May Be Required – Reach out to Purchasing and Contract Services
Lease Agreements		State IFRRF Non Sponsored Income	ACH/Wire Transfer	Facility Use Rates Set by Financial Management Lease Agreements Required - Reach Out To Real Estate and Property Management

Fees

- Regardless of funding source, any revenue being charged/collected or service provided, needs to have an approved fee on file.
- A master list of all approved fees is compiled in Excel and then uploaded to the website.

The current list of all approved fees can be found here:

Login to View a List of Approved Fees



Fee Deadlines

Fee Type	Applicable Deadlines	
Departmental Event Fee	Fees can be submitted anytime throughout the year.	
Non-Credit Bearing Professional Development Program Fee		
Service Center Fee		
Graduate Application Fee		
Tuition Deposit		
University Fee (SUNY and Campus Approved)	University Fees must follow the Annual Fee Process Calendar. Fall / Spring Fees Due to Financial Management December 15 th Due to SUNY May 1 st Winter Fees Due to Financial Management July 15 th Due to SUNY September 1 st Spring Only Fees Due to Financial Management August 15 th Due to SUNY October 1 st Winter Fees Due to Financial Management February 15 th Due to SUNY April 1 st	

Payment Collection Methods: UB Marketplace

What is UB Marketplace?

UB Marketplace is a third-party e-commerce solution allowing department Units to use UB Marketplace to accept credit and debit card payments, as well as electronic checks (e-checks), for products and services other than academic fees and tuition.

Why Use UB Marketplace?

Easily list products or services such as event tickets, conference registration, etc.

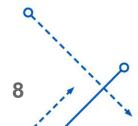
Minimize the risk associated with cash receipt collections.

Utilize SIRI and UB Marketplace reports to review the revenue from transactions.



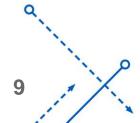
Marketplace

Search store SEARCH



Payment Collection Methods: UB Marketplace

Funding Source	Webpage Links	Contact Information
UB Marketplace (State)	Accepting Electronic Payments for State Funds in UB Marketplace	UBS-marketplace@buffalo.edu
UBF Marketplace	Accepting Electronic Payments for UB Foundation (UBF) Funds in UB Marketplace	UBFACR@buffalo.edu
RF Marketplace	Coming Soon!	ubsd.nsgroup@business.buffalo.edu



UB Marketplace

UB Marketplace functionality includes the ability to collect different types of information using different control methods, the use of logic, and the ability to upload forms. The <u>Business Day Vendor Registration</u> product uses this functionality.

Business Day Vendor Registration



This payment is for Vendor Registration for the University at Buffalo Business Services Business Day 2023.

Location: Niagara Falls Convention Center, 101 Old Falls Street, Niagara Falls, NY 14303

Date/Time: Thursday, October 26, 2023 from 8:00 AM - 4:00 PM

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UB Marketplace Image Guidance and Accessibility

Images used in UB Marketplace must meet Accessibility standards. Contact **Tracey Eastman** for UB approved images.

Learn more about accessibility at UB:

https://www.buffalo.edu/access/services/s ervice2.html



Appropriate image



Upcoming Enhancements

Pendo Messaging:

What is in-app messaging?

In-app messaging is a technical capability that would allow UB to communicate with users (whether they are external customers or internal) directly through the product.



How does in-app messaging work?

In-app messaging involves displaying lightboxes, tooltips, surveys, banners, and other messaging formats right inside the app, while users are engaged with it. Because it displays messages while the user is actively using the product, in-app messages tend to have a higher response rate than push notifications or email messages.



Payment Collection Methods: ACH/Wire Transfers

Funding Source	Webpage Links/Instructions	Contact Information
State	When you are expecting an ACH or wire, you must send details, including the Income Fund Reimbursable (IFR) account to post to, to Erin Guiffrida at erinhunt@buffalo.edu , so that the amount can be properly posted to you IFR account. Accepting Electronic Payments for State Funds via ACH and Wire Transfer	erinhunt@buffalo.edu
UBF	When you are expecting an ACH or wire, you must send details, including the UBF account to post to, to UBFACR@buffalo.edu , so that the amount can be properly posted to your UBF account. Reach out to UBFACR@buffalo.edu to request ACH/wire information.	UBFACR@buffalo.edu
RF	If wire or electronic information is sent to the vendor, please notify the Non-Sponsored Group of the pending deposit. This information can be forwarded to the appropriate personnel to watch for the funding. This ensures that the funding will be properly identified and applied to the account without delay.	ubsd.nsgroup@business.buffalo.edu

Payment Collection Methods: Slate

What is Slate?

Many UB departments are using Slate to support their admissions process.

Slate Technolutions ('Slate') has been adopted by UB offices to handle student recruitment, application generation and processing needs. It has the capability to assist in email and text message communication, reporting, event planning, and travel arrangement, as well as the ability to capture the activity and interaction of a student throughout their admissions life cycle.

Webpage

VP Enrollment Management can assist with oversight and administration of the Central Slate instance system as well as implementation and training for school Slate leads.

Lisa Coia: lccoia@buffalo.edu Ryan Bloom: rpbloom@buffalo.edu

*As we work to sunset the ePay application, all Graduate application fees and tuition deposits reside in Slate, each time a new fee or deposit is required, a new GL code will continue be obtained through FM

Upcoming Payment Collection Methods: Course Merchant

What is Course Merchant?

Course Merchant module will allow UB to address and improve the management and delivery of non-credit continuing education programs for external participants.

More information to be provided this Spring!





Survey.....How did we do?

Take the Session Survey on your smart device using the QR Code on your schedule.





Important Links

Policies

- SUNY Fee Policy
- Departmental Events Policy
- Service Centers Policy
- University Fees Policy

Useful Webpages

- Master Rate List
- Develop and Manage Fees

Forms

- <u>UB Marketplace Requests Form (State)</u>
- <u>UB Marketplace Request Form (UBF)</u>



Financial Management Contacts

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